

Empowering Patients: Support and Education at Their Fingertips with Epic Care Companion

MHealth Fairview, Twin Cities-Greater MN-Western WI
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ORGANIZATIONAL OVERVIEW

MHealth Fairview is an integrated academic health system serving patients in the Twin Cities, Greater Minnesota, and Western Wisconsin.

2.1 million patients seen yearly.
5000+ System Providers
12 Hospitals and Medical Centers, 56+ Primary Care Clinics, 100+ Specialty Clinics

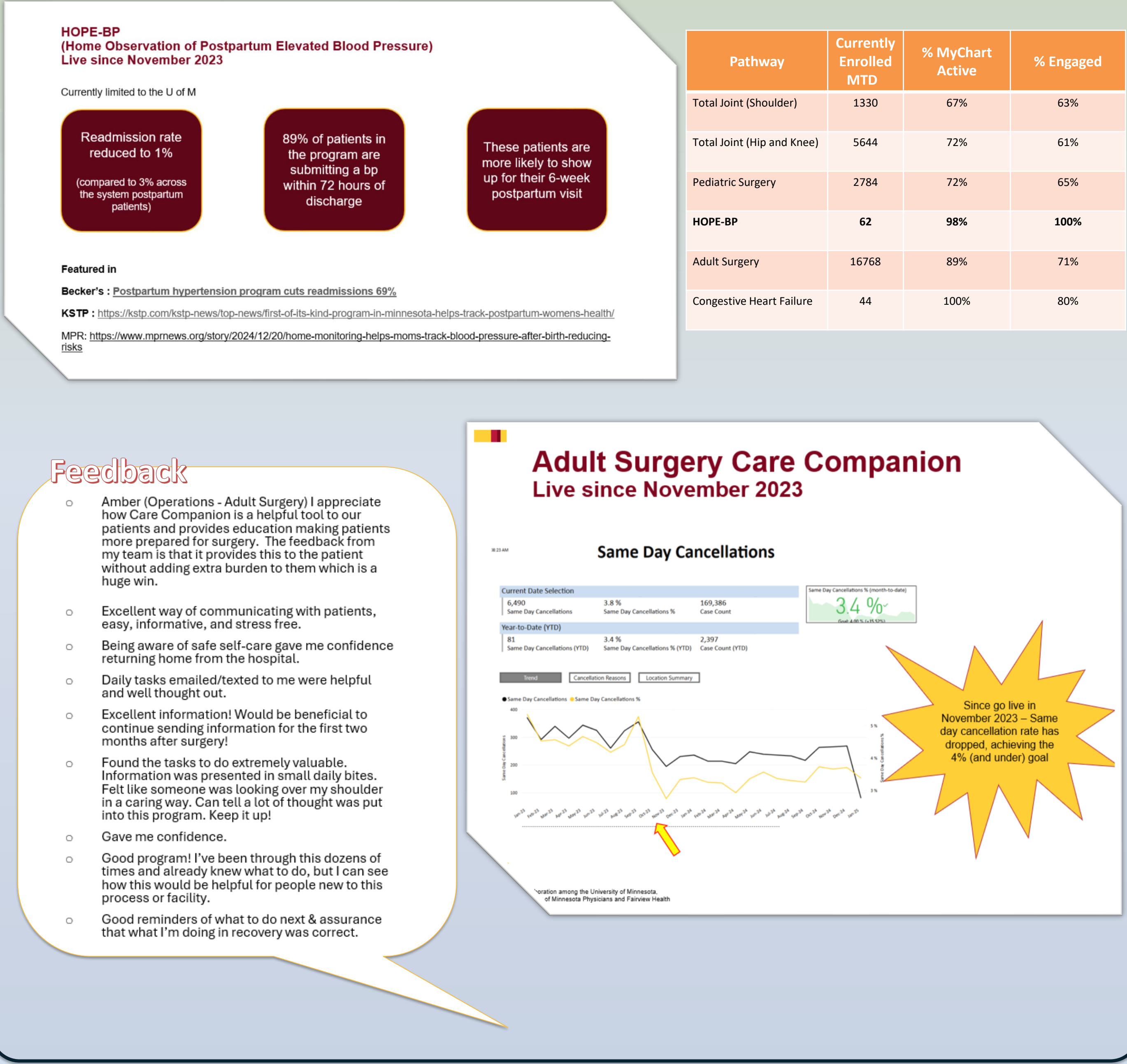
Enhancing Patient Care

In late 2022, MHealth Fairview launched its first Epic Care Companion. Since then, we have gone live with 17 patient journeys across various service lines, all designed to enhance patient outcomes and elevate the patient experience through MyChart.

With Epic Care Companion, we can offer patients:

- Remote Monitoring:** Patient reported data flows straight back to our EHR.
- Patient Education:** Empowering patients with the knowledge they need.
- Invitations Back to Care:** Ensuring patients stay connected with their care team.
- Pre/Post-Surgery Support and Reminders:** Providing crucial guidance and timely reminders.
- Symptom Check-Ins:** Facilitating prompt care between scheduled visits.

Epic Care Companion Success Stories at MHealth Fairview



CONTACT INFORMATION

Please contact the following for more information about telehealth programs at MHealth Fairview:

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OTHER TELEHEALTH SERVICES

Ambulatory

- Video Visits
- eVisits
- Virtual Urgent Care
- eConsults
- Virtual Visit Facilitators
- Group Therapy

InPatient

- Virtual Nursing
- TeleNICU
- TeleStroke
- TeleHospitalist
- TeleICU
- TeleNeurology
- Hospital at Home
- Mental Health On Demand
- Video Visits



Growing with Epic Care Companion: Continuous Improvement for Better Patient Care

As enthusiasm for Epic Care Companion at our organization continues to grow, we are dedicated to refining our project processes. This year marks an exciting milestone as our first Care Companions undergo a comprehensive 3-year review. During this review, we will meticulously evaluate content, gather patient feedback, and implement essential improvements to ensure we continue to provide exceptional care.